

Dear Pharmacist

According to our records, you may currently still be receiving statements for your pharmacy from Discovery Health by post.

Given the importance that technology plays in our business lives, we want to remind you and/or your payment bureau that your pharmacy's statements and remittances are available by email or on the [Health Professional Zone](#) of the Discovery Health website.

### **We will be sending your statements to you electronically from September 2014**

From September you will no longer be receiving your statement by post. Instead, we will be taking advantage of the benefits that the electronic platform presents and will be emailing your statements to the email address that we have on our system.

### **Update or verify your email addresses with us**

Make sure you receive Discovery Health communication in future by verifying or updating both your:

- [financial](#) email address for statements and remittances
- [dispensary](#) email address for general clinical and claims information.

Update or verify your email details by sending an email to [provider\\_administration@discovery.co.za](mailto:provider_administration@discovery.co.za)

### **We realise this change may not suit everyone at this time**

Discovery Health recognises that there may be valid reasons that make it essential for you to receive your statements by post. If you must continue to receive your statements by post in future and not by email or by logging into the website, please send an email to [myemail@discovery.co.za](mailto:myemail@discovery.co.za) and request that your statements continue to be posted to you.

We believe the move to electronic statements instead of paper will have a positive effect on the health of the planet.

Regards

Suzanne van der Walt  
**Discovery Health**