

Dear Pharmacist

Discovery Health introduces 'MedXpress Group Status' for pharmacy groups

This letter provides clarity on how Discovery Health will accommodate pharmacy groups on the MedXpress Status network in future.

MedXpress status networks

At Discovery Health, we value collaborative engagement with the pharmacists who provide services to the members of the medical schemes we administer. We therefore strive to effectively communicate any scheme network changes that may affect you. It is important to stabilise the MedXpress Status network so that these medical scheme members have certainty about how to avoid network-related co-payment penalties. For this reason, where pharmacy groups adhere to the following criteria, we want to invite them to participate in MedXpress as pharmacy groups.

The criteria for participation

- All the pharmacies within the group need to have the same ownership
- The average formulary compliance of the group across all pharmacies equals to or exceeds 51%
- The group has more than 10 pharmacies or submits more than 3 000 Chronic Illness Benefit claims collectively across all their pharmacies each month
- The group agrees to keep us informed about new or closed pharmacies within the group at all times.

How pharmacy groups benefit from 'MedXpress Group Status'

All individual pharmacies within participating pharmacy groups will be exempt from the 20% co-payment on Core plans and those plans with the Delta network option, from enrolment until the end of 2016, and annually thereafter.

We will review monthly reports on the compliance of the individual pharmacies on group status:

- As long as the pharmacy group participates, all pharmacies will continue to enjoy exemption.
- For the months, where the average group compliance rate drops below 51%, Discovery will calculate and report on the value of the exempted 20% co-payments for medical scheme members on Delta and Core plans for the underachieving individual pharmacies when they have not reached 51% formulary compliance.
- The pharmacy group needs to maintain an average of 51% PBR formulary compliance collectively across all pharmacies from enrolment to the end of 2016 to prevent the collection of the 20% co-payments at the end of the calendar year from the pharmacies that have performed below 51%.

How to enrol on the MedXpress Status network for pharmacy groups

If you want your pharmacy group to participate and you agree to the provisions, please request the contract document from PHY_NETWORK_STRATEGY_DEPT@discovery.co.za, complete, sign and return it to Discovery Health.

Regards

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