



Dear Pharmacist

TFG Medical Aid Scheme conflicting reason codes

Discovery Health has been administering TFG Medical Aid Scheme (TFGMAS) since 1 January 2012. It has come to our attention that two of the reason codes that are often sent to pharmacies have conflicting messages when used together for TFGMAS.

- **Reason code: 801**

Situation where reason code is used	Reason code description
Reason code indicates a 20% co-payment for medicine in line with the TFGMAS benefit. Acute medicine is reimbursed at 80% of the Scheme Medicine Rate. The member is liable for the 20% co-payment.	Claim paid at 80% of Scheme Rate.

- **Reason code: 476**

Situation where reason code is used	Reason code description
Reason code indicates that the amount charged by the network pharmacy is higher than expected. This is likely to indicate a price file discrepancy between the price file used for claim submission by the pharmacy and the Discovery Health price file used for claims payment. Pharmacist is requested to call ProPBM to verify the price.	Paid at agreed rate. Member not liable.

Please note that TFGMAS members have an 80% acute medicine benefit and members are liable for the 20% co-payment.

Discovery Health is in the process of changing the wording of the reason code 476 to the following:

RC 476: Paid agreed disp fee. Confirm price diff
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Kind regards

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