

## Bank details for manual payments

This document provides you with banking details to use when you need to make a manual payment for Anglovaal Group Medical Scheme contributions and money owing to the Scheme.

### Who we are

The Anglovaal Group Medical Scheme (referred to as 'the Scheme'), registration number 1571, is the medical scheme that you are a member of. This is a not-for-profit organisation, registered with the Council for Medical Schemes. Discovery Health (Pty) Ltd (referred to as 'the administrator') is a separate company and an authorised financial services provider (registration number 1997/013480/07). We take care of the administration of your membership for the Scheme.

### Medical Scheme contributions

|                   |  |
|-------------------|--|
| Account holder:   | Anglovaal Group Medical Scheme                               |
| Scheme Bank name: | First National Bank  |
| Branch Name:      | First National Bank Corporate Account Services, Johannesburg |
| Branch number:    | 255005   |
| Account type:     | Cheque   |
| Account number:   | 6203 – 0457 – 065  |
| Reference:        | Anglovaal Group Medical Scheme membership number             |

### Money owing to the Scheme

|                   |  |
|-------------------|--|
| Account holder:   | Anglovaal Group Medical Scheme                               |
| Scheme Bank name: | First National Bank  |
| Branch Name:      | First National Bank Corporate Account Services, Johannesburg |
| Branch number:    | 255005   |
| Account type:     | Cheque   |
| Account number:   | 6205 – 0330 – 895  |
| Reference:        | Anglovaal Group Medical Scheme membership number             |

Please make sure you use your 9-digit membership number as a reference when making the payment. This way you can be sure that we know about your payment.



**ANGLOVAAL**  
GROUP MEDICAL SCHEME

Administered by  
**Discovery**  
Health

## Contact us

You can call us on **0860 100 693** or visit [www.avgms.co.za](http://www.avgms.co.za) for more information.

## Complaints process

You may lodge a complaint or query with Anglovaal Group Medical Scheme directly on **0860 100 693** or address a complaint in writing directly to the Principal Officer. Should your complaint remain unresolved, you may lodge a formal dispute by following Anglovaal Group Medical Scheme's internal disputes process.

Members, who wish to approach the Council for Medical Schemes for assistance, may do so in writing to: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157 or email [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za). Customer Care Centre: **0861 123 267**/website [www.medicalschemes.co.za](http://www.medicalschemes.co.za).